

NENA Chapter Meeting

Friday, September 18, 2009 – Grand Traverse County Central Dispatch, Traverse City, MI

The Chapter Meeting was called to order at 10:15 AM by Karen Chadwick, expressing appreciation to Grand Traverse County for hosting the meeting. Introductions made with 12 attendees.

Members present:

Karen Chadwick	Grand Rapids Comm.	Dee Ann Summersett	Tuscola Co 9-1-1
Sandra Nielsen	Tuscola County	Jennifer Vandebossche	St Clair Co Central
Mike Muskovin	Ottawa County	Kevin Poole	St Clair Co Central
John Meyers	AWT9-1-1	Jim Lazar	Monroe Co Central
Jason Torrey	Grand Traverse 9-1-1	Mary Griffin	Retired
Jeff Vezina	DSS	Lisa Hall	Midland County 9-1-1

Thanks to Jeff Vezina for presenting afternoon session.

Approval of Minutes-motion by Vandebossche, second by Muskovin. Motion approved.

Approval of Agenda-motion by Nielsen, second by Hall. Motion approved.

Treasurer's Report

Karen gave report furnished by Andy. Motion to accept by Griffin, second by Muskovin, motion approved.

President's Report

Karen spoke with Patrick Halley, our Government Affairs Liaison at National. He was not aware of any specific effort on the national level to have Magic Jack participate in surcharge collection. He suggested we look at the current funding models to find possible changes. We probably need to hold onto information and consider it when current legislation expires.

A public government affairs teleconference call is scheduled for Thursday, September 24th from 3pm-3:30pm. The call is open to all NENA members & will highlight key national issues to include Congressional legislation and NENA's current activities. The call in number is: 866-636-2911 and the pin# 9350161479.

NENA is hosting the first NG911 Industry Collaboration Event at Texas A&M during the first week of November. It allows vendors to test interoperability with other vendors' products in a safe, convenient, and cost effective environment. The goal is to support all NG911 vendors as they develop open, standards-based systems that can interoperate with other systems. They have 11 vendors signed up so far and are planning subsequent events in 2010.

NENA now has recommended language and questions for jurisdictions to use for writing RFI's and RFP's for NG equipment. Check the website to access this information.

DHS has released the Formal Agreement and Standard Operation Procedure Template Suite and Reference Library. These resources are intended to help guide in the development of formal agreements and SOPs among interoperable communications stakeholders. The suite is available a www.niix.org.

On 08/22/09 – 08:36 An Iowa 9-1-1 call center became the first public-safety answering point (PSAP) in the United States that is able to receive text messages directly into the 9-1-1 system. Other 9-1-1 centers have received emergency text messages, but those messages have been received through portals outside the 9-1-1

system. The solution implemented in Black Hawk County allows text messages to be transmitted and received within the 9-1-1 network.

State 9-1-1 Committee

The last meeting was held on June 23rd in Lansing. A question was received regarding dispatching the closest ambulance agency to an emergency request. It was determined that current policy is dated and needs to be revisited. It was referred to the Policy Subcommittee to review and work with the Department of Community Health to come up with a new recommended policy.

There was a question in regards to a recently introduced bill in the Appropriations Subcommittee that \$1.7 million dollars be moved from the CMRS fund to the MSP budget to offset possible trooper layoffs. Harriet told members of the pending Enhanced 9-1-1 Grant, which identifies the same \$1.7 million dollars as matching funds for the grant, and that use of these funds for anything other than 9-1-1 will make the state ineligible to receive future federal monies for 9-1-1 improvements. Budget is still in progress. There was also a question about the \$5 million annually going out of the CRMS fund to pay off the debt retirement for the MPSCS. Harriet noted that under the SNC's Allowable/Disallowable Usage of Funds document, locals are allowed to use their surcharge money for radio systems and she views this as the same.

A change was approved to the Allowable/Disallowable Document to add that 3-1-1 systems are not an eligible expense.

Michigan has been pre-allotted \$1.1 million and we are requesting an additional \$.6 million in supplemental funds for the Enhanced 9-1-1 Grant. This is a 50% match grant (same above mentioned \$1.7million). Based on grant criteria and the short time line for application, the State recommended that we begin work on a synchronized GIS program. NG911 requires a GIS MSAG. Consulting company Kimball was present to explain how they propose we proceed. The project will use existing GIS data provided by our PSAPs and then fill in any gaps and interface all of the layers together to attain a single state-wide GIS system. There was discussion on the cost of maintenance, but I did not hear an adequate response to that question. The request was approved for the grant application.

Discussion about the State 9-1-1 Plan became heated. We must have a State 9-1-1 Plan in order to apply for the above mentioned grant. The most contentious issue was language which had been inserted which said "requesting that rulemaking relative to Standards for Dispatcher Training, PSAP Operations and Receipt & Use of 9-1-1 funds be moved from the MPSC to MSP". This addition would have involved opening the statute which would have put our funding in jeopardy. There was also a lot of discussion about local control vs. state control. It was voted down.

Dispatcher Training Document – the Telecommunicator Training Manual as drafted by the State 9-1-1 Training Committee was accepted by SNC and forwarded to MPSC. The MPSC has now revised the document and sent it back to SNC. Of most concern, is language which says that PSAPs will need to pay for training up front and then seek reimbursement.

There was a motion to support SNC Training Committee Training Document by Vandebossche, 2nd by Nielsen. Motion approved.

TERT

MRTD - The ANS Standard for TERT Deployment has received final approval from the American National Standards Institute and is titled "Standard For Telecommunicator Emergency Response Taskforce (TERT) Deployment". APCO/NENA ANS 1.105.1-2009. This replaces the Model Recommendations for TERT Deployment and now is the official guidance document for the NJTI – TERT project.

National NENA & APCO budgets have been submitted to their respective boards. Each group is asking for about \$9700.00 for TERT. The focus is on outreach to States that are struggling with their programs. Funds are also being requested to update the promotional video.

At this time there are 9 States that are considered deployable. Other States are focusing on completing Team Leader training as they move towards deployable status.

MI-TERT is hosting a Team Member Training on November 12, the day before the NENA meeting in Eaton County. This is approved for SNC funding, cost is \$169.00 and will include lunch. All interested agencies and members are encouraged to attend.

ENP

Dee Ann reported that there was not enough attendance to hold the ENP meeting. The next meeting will be in November, before the next NENA Chapter meeting. Another Radio session was requested and Dee Ann will work on getting Max Machuta present this for us.

Spring Conference

The dates for the next Chapter Conference are May 23-26, 2010. Pre-Con class will be May 23rd. We are considering Train the 9-1-1 Trainer as our Pre-Con class. It is a NENA course. Questions brought up to Karen on whether this is for classroom trainers or CTOs, and she will report again in November.

National Update

No National Report.

APCO

Not present.

MCDA

Not present.

Old Business

None.

New Business

Mary Griffin was asked by our President to attend the OnStar training and she gave a report on the Update. If anyone needs to contact George Baker, his cell number is 248-515-0673. OnStar has offered to host one of our meetings next year and show us their control center. Membership agreed that would be a good idea.

Discussion on whether we should send someone on behalf of the chapter to TDC/ODC this year. Was determined to table the discussion until the November meeting.

Next meeting November 13, 2009 at Eaton County.

Motion to adjourn by Vandebossche, 2nd by Nielsen. Adjourned at 1:20 pm.

There was a training presentation from Jeff Vezina/DSS on NG.

Respectfully submitted,

Dee Ann Summersett, ENP Chapter Secretary