



911 ASSIST™



SOP — Standard Operating Procedure  
Recommendations

## SUGGESTED QUESTIONS FOR DEVELOPING A 911 ASSIST CALL GUIDE

1. What is the call back number and the location of the crash?
2. Are there any injuries or entrapment? If so, how many persons are injured?
3. Are the vehicles in the roadway? If not, where are they?
4. How many vehicles involved, including descriptions?
5. Are all parties still there? If not, description and direction of travel of fleeing vehicle with driver information, and license plate if it was seen.
6. Any hazards? Fuel leak, debris in road way?