

2009 MICHIGAN 911 CONFERENCE PROGRAM SESSIONS

Subject to Change

Time	Monday, May 18, 2009			Tuesday, May 19, 2009			Wednesday, May 20, 2009		
	General	Administrative	Special Interest	Dispatchers	Administrative	Special Interest	Dispatchers	Administrative	Special Interest
7:00	Conference Registration & Continental Breakfast			Conference Registration & Continental Breakfast			Conference Registration & Continental Breakfast		
7:15									
7:30									
7:45									
8:00									
8:15				Become a Professional Dispatcher Tapper/Hatfield Session # 13	Hire for Behaviors Train for Skills Geoff Rodgers/Select Adv Session # 14	Radio Basics Max Machuta/Radio North Session # 15	The Good, the Bad & the Ugly Lt. Graham/Prof Disp Mgmt Session # 31	911 Comm Coming to a PSAP near U April Heinze/Eaton Co Session # 32	Labor Laws John Gretzinger/Nantz Attys Session # 33
8:30	Keynote Speaker Ron Bonneau/NENA National President			BREAK			BREAK		
8:45									
9:00									
9:15									
9:30									
9:45	BREAK			BREAK			BREAK		
10:00									
10:15									
10:30									
10:45									
11:00	Opening Lunch - Heroes Program 11:30am - 1:30 pm			BREAK			Vendor Exhibits and Lunch 11:30 am - 12:30 pm		
11:15									
11:30									
11:45									
12:00									
12:15				Vulnerable Adult Abuse Investigations Pt 2 Traci Ruiz/Lansing PD Session # 19	A Tale of 2 Counties PSAP Efficiency Tips Dan Robinson/NICE Session # 20	Pipeline Awareness Smith/Collier-Enbridge Session # 21			
12:30	BREAK			BREAK			BREAK		
12:45									
13:00									
13:15									
13:30									
13:45	CISM Awareness Lyn Mercer/Tuscola Behavioral Session # 4	NG 911 Educating the Decision Makers Paul Fahey/Plant CML Session # 5	Bank Robberies Glenn Sweeney/Chemical Session # 6	BREAK			BREAK		
14:00									
14:15									
14:30									
14:45									
15:00	BREAK			BREAK			BREAK		
15:15									
15:30									
15:45									
16:00									
16:15	BREAK			BREAK			BREAK		
16:30									
16:45									
17:00									
17:15									
17:30	Lansing Lugnuts Baseball Game			Vendor Exhibits and Reception 4:00 PM - 8:00 PM Reception from 6:00 pm - 8:00 pm			MICHIGAN NENA MEETING & CONFERENCE CLOSING		
17:45									
18:00									
18:15									
18:30									
18:45				Missing Kids Peter Banks/NCMEC Session # 22	Consolidation is not a 4 letter Word: Moving Tech Steve McDowal/InterAct Session # 23	Disaster Planning for 911 Centers Mark Griffis/Isabella Co Session # 24	Public Speaking Kristi Pace/Success Comm Session # 37	Organizational Impact of Electronic Discovery Dr. Bob Sobie/Eaton Co Session # 38	Virtual PSAP McLaron/Positron Session # 39
19:00	BREAK			BREAK			BREAK		
19:15									
19:30									
19:45									
20:00									