



## Meeting Minutes of the Michigan Chapter of NENA

*June 28, 2019 – 10:00 a.m.*

***Muskegon County Central Dispatch– 770 Terrace St. Muskegon, MI 49440***

Meeting called to order at 10:02 a.m. by NENA President Marc Gramlich and APCO First Vice-President Michelle James. Pledge of Allegiance was recited. Thanks were offered to Muskegon County Central Dispatch for hosting the meeting, and congratulations and well wishes to Director Shawn Grabinski for her upcoming retirement July 26<sup>th</sup>!

Motion made by Michelle James to **Amend the Agenda** to remove APCO Old Business – Policy/Procedure review and Bylaws tables. *Motion to approve agenda as amended made by Phyllis Fuller and supported by Stephanie Lehman. Motion carried.*

**Introductions** started by NENA President Marc Gramlich, those in attendance include:

Marc Gramlich	Joni Harvey	Pam Matelski	Shawn Grabinski
Michelle James	Karen Chadwick	Kevin Walk	Lyndsay Stephens
Stephanie Lehman	Caitlin Sampsell	Ty Wiseman	Tim Smith
Jim Hansen	Kelley Flynn	Donna Kempf Barnes	Doug Sanford
Phyllis Fuller	Terry Vogel	Ray Hasil	Francis D'Huyvetter
Chad Chewning	Rich Feole	Todd Myers	Torie Rose
Tim Jones	Serina Elder	Sherry Leveque	Jeff Troyer
Amy Thomas	David Agent	Dominique Clemente	
Megan Erickson	Missy Matson	Theron Shinew	

**NENA Minutes** prepared and presented by NENA Vice-President, Stephanie Lehman. *Motion to approve the minutes was made by Karen Chadwick and supported by Michelle James, motion carried, minutes approved.*

**NENA Treasurers Report** prepared and presented by NENA Treasurer, Tim Jones. Chapter balances as of June 25, 2019 are as follows: Checking: \$4,282.80. Savings: \$38,002.66. Total available funds: \$56,449.58. TERT Savings: \$11,077.27. *Motion to accept the Treasurer's report as presented made by Stephanie Lehman and supported by Karen Chadwick, motion carried.*

**NENA Presidents Report** No report from President Marc Gramlich.

\*Presentation by Sherry Leveque on upcoming Onstar updates. Currently conducting testing in a pilot program to improve caller location information when a customer contacts Onstar\*

### **NENA COMMITTEE REPORTS**

**CJIC Update** No report

**Training/Membership Activities** Marc Gramlich reported. NENA is working to bring back 2 day training course; will coordinate with APCO and avoid overlap. Unsure if there will be a fall class this year or try for spring next year. Have not yet decided if they will be only NENA courses. Marc is checking to see why the membership receives so little revenue back from NENA courses. Most likely will be a local training company.

**Professional Development** Stephanie Lehman reported. One new Michigan ENP, Lyndsay Stevens with the State 9-1-1 Office. Congratulations, Lyndsay! Brings the Michigan total to 59 ENP's. Mission Critical partners study group meets on Monday's at 3:00 p.m. starting July 29<sup>th</sup>. There is no fee to participate in the study group. Michigan NENA offers 2 scholarships, both are still available for 2019. For further information, contact Stephanie Lehman at lehmans@barry911.org

### **2019 Exam Schedule**

<b>Exam Period</b>	<b>Exam Dates</b>	<b>Application Deadline</b>
Summer 2019	July 13-27	June 14, 2019
Fall 2019	October 5-19	September 6, 2019

**Technical** Theron Shiner reported. Remediation project in the works to replace electronics on the whole system which includes all components. Will create redundancy and be more robust than the current system. Will be adding some towers: Muskegon/Kent County corner, Clinton County, Wayne/Oakland County line to close microwave loops. MCM software project is moving forward; this will enable centers web access to their radios and talkgroups, and request changes online. Wave is working with Motorola to fix some of their recent issues.

**Frequency Coordination/MPSFAC/700MHz** Theron Shiner reported. The MPSFAC schedule can be found on APCO's website. The next meeting is July 18<sup>th</sup> at 10:00 am in Gaylord. Muskegon and Oakland County have signed contracts with the MPSCS. These are larger 700/800 frequencies coming on the system, older radios will affiliate to the system however they will only connect with the 800 system. MPSCS will request centers reprogram radios if needed. 7500E is the new Motorola console model. VPN is going away and will be all software based. In process of approving 3 new radios; non-disclosures are in place. Two manufacturers are bringing on a new radio. MPSCS will be updating the system during the 2<sup>nd</sup> quarter next year. Motorola is changing the update name to "2019-2". Previously these were done annually; they will now be completed every 2 years moving forward. This will impact dispatch operations. All centers will receive new PC's with their templates.

**NENA National** Marc Gramlich reporting. April Heinze is no longer with INdigital PSAP Coordinator for National NENA started early June. It is now a conflict for her to continue on the state board. Revisited national rebate issue. National Conference took place 2 weeks ago. Some Michigan members went down there. The Gold Line scholarship went to Serina Elder to attend. Congratulations Serina! She really enjoyed it. Next year the conference is in Long Beach, and the year after is in Columbus. (Rich) Calhoun County also had a Gold Line scholarship – thanks sent to the board. 8 people from Calhoun County attended, with 7 of them earning the opportunity by having perfect attendance for the year. Great job Calhoun!

**NENA/APCO Joint Michigan Conference** Phyllis Fuller, Michelle James, and Marc Gramlich reported. (Phyllis) Detailed reports of expenses available. Overall was a great conference. Different format. Started keynote every day to get us all together at the beginning of the day and then breakouts in the afternoon. Quality of keynotes were great. Venue was a little bit of different experience for those who went the first year and then again this year. Weather was an issue and island was having a personnel crisis due to immigration law changes. Next year is in Kalamazoo at the Radisson, which is a very nice venue. Never have to walk outside – it is all contained. Vendor area, breakout sessions and the hall looks phenomenal. Money wise – estimating \$10,500 in revenue from this year's conference. (Michelle) 240 attendees with attendees & vendors included. Approx. 150 full or day attendees, the rest were vendors. Electronic scanning went well. Expecting an increase in attendance going to Kalamazoo. Contact Tammy Smith/Chris Collom for committee involvement. (Marc) Not locked in for things such as service, and taxes for next year's conference. We can go other places besides the hotel in Kalamazoo for these items. Looking at outside the box ideas. The vendor hall at the Radisson is better for networking and attendance needs. The group was able to see conferences going on when they visited there. (Jeff Troyer) Have we discussed the dates for this conference in the future as a board? (Phyllis) Yes – trying different places and things. Committed to Kalamazoo for next 2 years with guaranteed first year rates. Very open to ideas for future conference locations. Anyone interested in presenting, please let Stephanie Lehman know ASAP.

**NENA Public Education** No report.

**NENA Legislative** Harriet Rennie-Brown and/or Rich Feole will discuss during their reports.

**NENA Young Hero** Marc Gramlich reported. The Young Hero forms will be out soon for 2020. Watch for them on the website. The Young Hero this year was a great kid. The weather was horrible but he was a trooper and the family had a great time! He was very involved in the opportunity to attend.

**NENA Commercial** Jim Hansen reported. If we are looking for specific vendors to attend the conference next year, or there is certain information we are looking for in the vendor area, let him or Jason Bernard know. They are trying to get at least 12-15 more vendors. If you have any commercial questions or requests, please contact Jim at [jhansen@wsystems.com](mailto:jhansen@wsystems.com)

**State 9-1-1 Committee** Rich Feole and Marc Gramlich reported. Harriet will give details on legislation. Site visits were conducted in Cass County on May 17<sup>th</sup> and Wexford County on June 6<sup>th</sup>; also wrapping up the Shiawassee review. Branch and Berrien were chosen for future compliance reviews. Lyndsay Stephens is putting together an education day for the Compliance Review Committee members. Tim Smith is retiring – thanks to Tim for all he has done for this industry! (Marc) There has been an increase in training funds to \$138 per FTE. Waiting to see when the November distribution happens. There is no SNC meeting again until Aug.

**State 9-1-1 Administrator** Harriet Rennie-Brown reported.

- Automation contract kickoff meeting occurred. Next application period should be completely online for training funds, annual report, providers, etc.
- GIS Repository –Hillsdale is newest member. Cass is considering opting in.
- Smart911 is in 84 PSAPs. 78 of the 84 are live, and 6 not deployed yet
- Federal NG911 Grant – application still pending. \$477,000 of the \$3.4 million asked was for last mile fiber. Tried to reframe it and feds denied it again. Not trying a third time. It cannot be reshaped to be allowable. Took the money and split between CPE \$2.8 million overseen by a Technical Advisory Committee – 87 workstations @ \$238,500 each. Address points get the rest bringing the total to \$577,000. Creating a Technical Advisory Committee now; have reached out to members of both 911 and private sectors with experience. Mark Holmes is reaching out to members on the GIS side.
- Text 2 9-1-1 – If your agency goes live, please contact Cindy to let her know. This helps to ensure the map is up to date. This is reported to the legislation regularly and in the annual report. Tuscola went live. 2 more scheduled next week. Currently at 52 counties and 1 Wayne County service district. Covering 62% of population of Michigan. Can pay for current PSAP's Smart911 for one more year. Plan ahead in your PSAP budget for future beyond that. Check your PSAPs Smart911 contract to see when it is renewed a how much it costs to budget appropriately. It is different for everyone due to rolling dates. Contact Cindy Homant at SNC if you do not have this information. SNC has a document from Rave stating they will guarantee current pricing for the PSAPs; Harriet will check to see how long the pricing is guaranteed.
- Emerging Technology Forum – There is an opening with Tim Smiths retirement on emerging tech subcommittee. Send letter of interest to Harriet and she will forward on. Deadline is June 31<sup>st</sup>. Several apps already submitted.
- Legislation – Legislation HB4245 is now state law PA30 of 2019 signed this week by the governor. Jordyn, Pat, Harriet and Lisa continuing to work on revisions over the next month. Neither side got completely what they wanted. Deadline was extended another year. Referring businesses to the local PSAP Directors to help with designing their plans. The state is not regulating this. See PA30 of 2019 for additional details. SB164 Section 97 - \$5m appropriation to MI Dept of Education for panic buttons to be installed in all

schools across the state. In order for this product to be fully optimized, the PSAP must be an enhanced 911 PSAP. See SB164 for additional details.

**MCDA** Chad Chewing reported. Requesting attendance at the next MCDA meeting. A lot of serious conversations will be taking place reference finances, legislation, the group working with the lobbyist, etc. We cannot afford for MI to lose Ben in this process so the conversations have to happen on how we are going to pay for this. The MCDA Board heard from many people requesting a revision of the training cancellation policy. Working as a group to update it and make it fair. Worked with the people who had concerns to get their opinions. Chad will send the suggested policy revision out with the meeting notice. Next meeting is Aug 2<sup>nd</sup> in Gratiot County.

**TERT** No report.

**MABAS** Chad Chewing reported. Contact is still vacant. Huron Valley EMS is now the red center for the state and a back-up center is still be sought.

**Michigan TIM** No report.

**Nominating Committee** Phyllis Fuller reported. Nomination season for APCO is coming, sometime around Aug 1<sup>st</sup>. Watch for something from Chris Collom or Sandra Nielsen.

**FirstNet** Pam Matelski reported. Pam stated it is not her role to promote FirstNet. April 1st completed first year build out. Completed band 14 upgrade to a number of new sites. By the end of 2019, all sites will have the upgrade. 63 new cell sites were constructed. A number of projected cell sites still to be added. May see "5GE" coverage on cell phones. That is 5G Evolution (not 5G). They are taking the existing spectrum and aggregating it. It is not true 5G but is still faster. 5G is still way down the road. Will really only see true 5G in metropolitan areas.

**NENA Old Business**

**Marc Gramlich**

501c (3)-Non Profit Status – Tim Jones

Documentation/paperwork has been filed with the IRS. Notification that paperwork was accepted was received. We should have some news in 90 days.

Policy/Bylaw Change Committee – Marc Gramlich

Vice President Lehman is still in the process of creating the committee. Karen Chadwick will be April Heinze's replacement on the Board as Past President, and will serve until her retirement in February. (Congratulations Karen!) Discussed possibility of adding a 5<sup>th</sup> voting board member during the policy and bylaws revisions. Will be brought back to the membership for discussion. If you are interested in serving or no longer interested in serving on that committee, please contact Stephanie at lehmans@barry911.org

**NENA New Business**

**Tammy Smith**

Meeting Presentations

Meetings will now be started with 30 minute quick learns. This started today with the presentation from Ionia Central. Other scheduled quick learns are:

August 23<sup>rd</sup> FirstNet Presentation

**Motion to adjourn** *the motion was made by Phyllis Fuller and supported by Stephanie Lehman at 11:50am. Motion carried.*

Respectfully submitted,

Joni Harvey, CMCP  
Secretary, Michigan Chapter of NENA

***The next meeting will be  
APCO/NENA joint meeting  
August 23, 2019 – 10:00 a.m.  
Isabella County Central Dispatch  
2010 E. Preston St. Mt. Pleasant, MI  
FirstNet will have a short presentation just prior to committee reports***